



## THE WINERY

*Does your mouth water for Merlot? Do handmade spirits raise your spirits? If you're 18 years of age or older, join The Winery team where you'll be helping stock, serve and sell the fine wines and portable potent potables RBC Bluesfest has to offer at various locations across the festival.*

The Winery, located in the main bowl of the festival, is a public, licensed beverage service area with seating and bar services that offers a greater variety of wines than what is offered in the Beer Tents. In addition to bar services, there are also two wine carts. The Specialty Drink Hut is located beside the Winery and provides a variety of drinks.

Duties in these areas are varied and will be assigned by a supervisor on a shift-by-shift basis.

### FOR ALL WINERY VOLUNTEERS

<p><b>Skills:</b></p> <ul style="list-style-type: none"><li>● effective communication skills</li><li>● good organizational skills</li><li>● strong customer service skills</li><li>● able to accurately process financial transactions</li><li>● exceptional attention to detail</li><li>● able to multi-task efficiently</li><li>● excellent interpersonal skills</li></ul>	<p><b>Requirements:</b></p> <ul style="list-style-type: none"><li>● Accessibility Standards Customer Service Training</li><li>● these positions require individuals to be flexible &amp; energetic</li><li>● must work efficiently individually or in a small team, with little or no supervision</li><li>● expected to respond to requests promptly</li><li>● willing to stand for long periods of time</li><li>● willing to work in all types of weather</li><li>● some lifting may be required</li></ul>
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Duties	The Winery Cash & IDers	The Winery Servers	Wine Carts / Rum Huts
handle a variety of financial transactions (i.e. cash, cashless/RFID, debit & credit)	X		X
provide responsible drink service	X		X
deliver information in a friendly manner (e.g. refuse service to patrons who show signs of intoxication)	X		X
diligently check that patrons are 19 years of age or over	X		X
stock, set up, clean up & close		X	X
manage crowd and assist patrons		X	X
provide responsible drink service to patrons in cooperation with Cashiers		X	X
Requirements			
must be 18 years of age or over	X	X	
must be 21 years of age or over			X
Smart Serve certification	X		X



RBC Bluesfest offers free Smart Serve sessions on a first-come, first-served basis. Sign up during registration on the Shift Selection page

 Room to grow - Supervisor positions are available on this team.