



INFO BOOTH

Do you have an answer for everything and a need to help those who don't? Do you want to be a festival guru? If so, join our Info Booth team and help our festival-goers with any and all of their questions, quandaries, comments, & concerns.

The Info Booth is located in the main bowl of LeBreton Flats Parks and is an area where volunteers are available to answer questions. Info Booth volunteers also provide information to individual festival patrons, or large groups of patrons, at various locations throughout the site including outside the main gate.

Duties in this area are varied and will be assigned by a supervisor on a shift-by-shift basis.

<p>Duties:</p> <ul style="list-style-type: none"> • answer face-to-face inquiries about ticket purchases & pick up, gate entrances, etc.....questions about gate entrances would imply we are offsite away from gates?? What about Questions about stages, cancellations, any changes?? • provide directions to the festival grounds and/or entrances...we are either just outside gates when gates are not open OR we are just outside the gates when there is a really long line. We do NOT position our volunteers outside gates for extended periods of time • hand out festival schedules at the Info Booth and throughout the site • provide information & directions to patrons entering the festival site, as required 	<p>Requirements:</p> <ul style="list-style-type: none"> • must be 15 years of age or over • Accessibility Standards Customer Service Training • this position requires individuals to be flexible & energetic • must work efficiently with a partner, with or without direct supervision • must have a clear understanding of the site layout • comfortable speaking to large groups of people • willing to stand for long periods of time • willing to work in all types of weather • Must have a clear understanding of all things festival related • must feel comfortable answering difficult questions
<p>Skills:</p> <ul style="list-style-type: none"> • strong customer service skills 	<p>Assets:</p> <ul style="list-style-type: none"> • knowledge of performers



<ul style="list-style-type: none">• effective communication skills• excellent interpersonal skills• strong sense of direction	<ul style="list-style-type: none">• knowledge of RBC Bluesfest• bilingualism
---	---

 This is a wheelchair-accessible position.