



## I.T. TEAM

*Do you enjoy working with technology? Building and troubleshooting networks? Then our I.T. Team may be the perfect fit for you!*

Volunteers will help our Bluesfest Information Technology Team set up, maintain, and take down various I.T.- related equipment and systems at Bluesfest venues. Event set up will include set up of computers, IP cameras, VOIP telephones, point-of-sales systems and our extensive wireless network. If you have a background either working in or studying I.T. support, we want to meet you! This is your chance to see and work with the technology that provides the backbone to our festival!

<p><b>Duties:</b></p> <ul style="list-style-type: none"> <li>• set up, maintain and take down various I.T.- related equipment &amp; systems at Bluesfest venues</li> <li>• set up could include: computer work stations, IP cameras, VOIP telephones, and wired &amp; wireless network</li> <li>• run cable and install network connections throughout the site</li> <li>• setup/support tablet POS equipment</li> <li>• troubleshoot, staff support and general technical support</li> </ul>	<p><b>Requirements:</b></p> <ul style="list-style-type: none"> <li>• must be 16 years of age or over</li> <li>• Accessibility Standards Customer Service Training</li> <li>• above-average computer skills &amp; a good knowledge of communications technology</li> <li>• must clearly list computer knowledge and experience in order to be considered</li> <li>• must be available before the festival starts for set-up and after it ends for tear-down</li> <li>• capable of performing physical tasks (e.g. loading &amp; unloading trucks &amp; moving equipment)</li> <li>• feel comfortable working on ladders</li> <li>• willing to stand for long periods of time</li> <li>• willing to work in all types of weather</li> <li>• must provide a Criminal Record Check and sign a confidentiality agreement</li> </ul>
<p><b>Skills:</b></p> <ul style="list-style-type: none"> <li>• advanced computer experience &amp; knowledge</li> <li>• work with minimal supervision in a fast paced environment</li> <li>• learn new tasks quickly &amp; efficiently</li> <li>• detail-oriented</li> <li>• effective communication skills</li> </ul>	<p><b>Assets:</b></p> <ul style="list-style-type: none"> <li>• previous Ethernet cabling experience</li> <li>• your own steel-toe shoes/boots, hard hat &amp; reflective safety vest (may be required for some shifts)</li> </ul>