



## BIG CHILL

*Is cottage country your thing? Are you enthusiastic about outdoor games, Muskoka chairs, meeting new people and overall chillin'? If so, you could fit in nicely at the **Big Chill—the coolest place at RBC Bluesfest.***

Big Chill is a lounge which functions as the patron’s home away from home while attending the festival, offering relaxing amenities and personal comforts - such as a cocktail bar, large deck by the river, cell phone chargers and salon services - so they can recharge between shows or host guests in classic cottage comfort.

Duties in this area are varied and will be assigned by a Supervisor on a shift-by-shift basis.

<p><b>Duties:</b></p> <ul style="list-style-type: none"> <li>● answer festival-related inquiries</li> <li>● provide responsible beverage service</li> <li>● keep area free of litter while following Bluesfest’s Green Team’s recycling program</li> </ul>	<p><b>Requirements:</b></p> <ul style="list-style-type: none"> <li>● must be 18 years of age or over</li> <li>● Accessibility Standards Customer Service Training</li> <li>● this position requires individuals to be energetic</li> <li>● must work efficiently as part of a team, with little or no direct supervision</li> <li>● willingness to work in all types of weather</li> <li>● willingness to stand for long periods of time.</li> </ul>
<p><b>Skills:</b></p> <ul style="list-style-type: none"> <li>● strong customer service skills</li> <li>● effective communication skills</li> <li>● able to multi-task efficiently</li> <li>● ability to take initiative and anticipate guests’ needs</li> </ul>	<p><b>Assets:</b></p> <ul style="list-style-type: none"> <li>● previous customer service/sales experience</li> <li>● previous hospitality/serving experience</li> <li>● Smart Serve certification</li> <li>● bilingualism</li> </ul>



RBC Bluesfest offers free Smart Serve sessions on a first-come, first-served basis. Sign up during registration on the Shift Selection page