



BACKSTAGE SERVICES

Do you love working behind the scenes, making sure things run like clockwork? Are you passionate about making the artists' experience just as great as your own? If so, consider working with the backstage services team in a variety of roles where you'll get to be a part of the excitement behind the scenes.

Backstage Services is responsible for addressing artists' requests and is located behind or near each stage. Volunteers in this area are expected to demonstrate exceptional professionalism, maturity and commitment.

*This is a privately-recruited area that provides great motivation to volunteers to practice and strengthen their management skills because leadership positions in this area are staffed from within.

FOR ALL BACKSTAGE VOLUNTEERS

<p>Duties:</p> <ul style="list-style-type: none"> • see specific role (listed below) 	<p>Requirements:</p> <ul style="list-style-type: none"> • Accessibility Standards Customer Service Training • this position requires individuals to be flexible, energetic & patient • must work efficiently, individually or with a small team, with little or no supervision • the success of volunteers in this position depends on their ability to follow very specific instructions • willing to work in all types of weather • some lifting may be required
<p>Skills:</p> <ul style="list-style-type: none"> • exceptional attention to detail • effective communication skills • good organizational skills • strong customer service skills • able to troubleshoot problems • able to multi-task efficiently 	<p>Assets:</p> <ul style="list-style-type: none"> • bilingualism

FOR ACCREDITATION

<p>Duties:</p> <ul style="list-style-type: none"> • verify proper accreditation at backstage access points 	<p>Requirements:</p> <ul style="list-style-type: none"> • must be 19 years of age or over • willing to stand for long periods of time
---	--



FOR HOSPITALITY

<p>Duties (Catering):</p> <ul style="list-style-type: none"> ● set up and serve breakfast, lunch & dinner ● prepare food trays ● clean & maintain food tent ● wash dishes ● replenish supplies for next day's service <p>Duties (Dressing Rooms):</p> <ul style="list-style-type: none"> ● clean & set up dressing rooms ● respond to artists' requests ● maintain & replenish supplies, as required <p>Duties (POD):</p> <ul style="list-style-type: none"> ● maintain & replenish supplies from inventory for all backstage areas ● cleaning duties for late shift <p>Duties (Smoothie Bar):</p> <ul style="list-style-type: none"> ● prepare smoothies ● maintain clean & safe work environment ● maintain & replenish supplies, as required ● wash dishes 	<p>Requirements:</p> <ul style="list-style-type: none"> ● must be 19 years of age or over ● must know how to properly handle & serve food ● must be available to work at least 5 daytime, weekday shifts <p><i>*Special youth opportunity:</i></p> <ul style="list-style-type: none"> ● <i>Smoothie Bar may have limited positions available for youth volunteers who are 16-18 years old</i> ● <i>must be available for early morning shifts (no evening shifts)</i> ● <i>must be available to work at least 5 shifts</i> ● <i>previous server experience preferred</i>
<p>Skills:</p> <ul style="list-style-type: none"> ● exceptional attention to detail ● effective communication skills ● good organizational skills ● strong customer service skills ● able to troubleshoot problems ● able to multi-task efficiently 	<p>Assets:</p> <ul style="list-style-type: none"> ● Smart Serve certification ● Food Handler's certificate ● previous culinary/food prep/serving experience preferred

FOR SET-UP

<p>Duties:</p> <ul style="list-style-type: none"> ● clean trailers, organize and prepare the backstage area, organize and wash supplies for backstage catering area ● create, maintain & install décor ● participate in tear-down and pack-up at the end of the festival 	<p>Requirements:</p> <ul style="list-style-type: none"> ● must be 19 years of age or over ● for set up & tear down shifts, must have steel-toed boots or shoes, hard hat and reflective safety vest ● willing to stand for long periods of time ● must be available for shifts scheduled on weekdays, evenings & weekends pre-festival and at the end of the festival ● lifting and moving items is frequently required
---	--




FOR RUNNERS

<p>Duties:</p> <ul style="list-style-type: none">• shop for artist/tour manager's requirements• may be assigned to tour manager for duration of their stay	<p>Requirements:</p> <ul style="list-style-type: none">• must be 25 years of age or over• available to work full day shifts (9 a.m. to close)• rental vehicle provided or may use own SUV or van (parking & gas compensated)
<p>Skills:</p> <ul style="list-style-type: none">• good knowledge of Ottawa's amenities and driving routes	

RBC Bluesfest offers free Smart Serve sessions on a first-come, first-served basis. Sign up during registration on the Shift Selection page.



 This is a privately recruited team.

 Room to grow - Supervisor positions are available on this team.