

VOLUNTEER *Blues* LETTER

ISSUE 4

CELEBRATING OUR VOLUNTEERS

JULY 8, 2018

Thanks for a great week!

Thank you everyone for a great start to the festival! We've been reading through comments from Area Leaders and have a few to share with you here. In addition, we received some kudos to the Toersa security team. Although they aren't volunteers, the security guards work hand in hand with us and are an important part of the festival team! Have a great day off and we'll see you again on Tuesday, the biggest night of the festival with FOO Fighters!

My cousin and her daughter went to the show last night and were in the field up against the fence halfway between the VIP and the stage I wanted to pass along what she had to say about security last night!

We stood there for 3 freakin' hours and the pushing was intense at times. Security did an amazing job!!! They hired really good group. Sprayed us constantly w/water, handed out waters, and they had to pick up a million people who couldn't handle it anymore. Smiled, nice personalities with everyone and they were busy!!!

Very impressed

*Lill Limoges (Volunteer
Check-In superstar this week)*

Micheal was always willing to jump on whatever needed doing and did a fantastic job at all the tasks he was assigned! (Big Chill)

Best moment was running cups of hot chocolate out to the volunteers working the gates after the sun set. Had some great help from supervisor Meaghan Thew to do that :) (Gates)

*It doesn't feel like work when
you're having this much fun!
It's just too Chill :D*

Karen and Amr were both fantastic. Karen chose locations for our new little lights and did a creative decorating job. Amr is also a wonderful volunteer who did everything from decorating to

hosting to greening to lime running! Both enthusiastic and essential people on a team like Big Chill. We are lucky to have them! (Big Chill)

*We are Loving the Sunsets in our
"BACKYARD" :D*

Rod Scott – He led the team on a day that was not easy. He stayed by the pod because the air conditioning will not work when the door is closed, and he directed the team, helped deliver their badges, and kept them on track! (Photo Team superstar)



25-Year Service Award

Photo credit: Andre Gagne

*Mark Monohan presented Nicky Swift with the Frank Houlihan
Memorial Award for 25 years of Volunteer Service.*

Thank you to Gabriel Pizza
for providing select
meals to our volunteers



Kudos to Security

Security are not volunteers, but they're an important part of our Bluesfest team

Hi Chris,

I just wanted to tell you how wonderful your guard Harshit is. After close yesterday one of our volunteers had lost both her backpack and her phone. She was extremely distressed and in tears. Unfortunately myself and the other supervisors were not at volunteer village to handle this. But Harshit was and he went above and beyond. He was calm, decisive and caring, exactly what the situation called for. He stayed with her, reassured her and even paid for an Uber to get her home. By the time our leadership team was even aware of the problem he had resolved it. It is a great reassurance to us to know that when we can't be there that we have Security Guards like him to rely on.

I also noticed the excellent job he is doing in Volunteer Village. He is always at his post & does routine checks on all the tents. We are very pleased to have him stationed there.

Please pass on our compliments on his performance and our gratitude for last night.

Natalie LaSalle
Green Team Field Supervisor



Watching some of the youth volunteers start to come out of their shell and talk a little more, smile and relax into the role. (Info Booth)



YOUR VOUNTEER SERVICE TEAM:

Jamine Ackert *Interm Volunteer Manager*
Sarah Speed *Administrative Systems Coordinator*
Francis Ifedi & Liam Bowman *Volunteer Services Assistants*

To find the newsletter on-line, visit:
volunteers.ottawabluesfest.ca/celebrate-3/

2018 VOLUNTEER HOURS OF OPERATIONS

Gates	Weekdays 5:00 pm Weekends 3:00 pm	Free Show Check-In (Vimy Place and Booth)	Weekdays 4:00 pm - 10:00 pm Weekends 2:00 pm - 10:00 pm
Volunteer Gate	Weekdays 4:00 pm - 11:00 pm Weekends 2:00 pm - 11:00 pm	Bike Park	Weekdays 2:30 pm - 11:30 pm Weekends 12:00 pm - 11:30 pm
Volunteer Village Check-In	11:00 am - 9:30 pm	Outdoors Blues Café	Weekdays 3:00 pm - 9:00 pm (Daily Specials - 4:00 pm to 8:00 pm)
Volunteer Village Bag Check	11:00 am - 11:30 pm		Weekends 1:00 pm - 9:00 pm (Daily Specials – 2:00 pm to 7:00 pm)