



## MERCH TENT

*Do you own hundreds of band t-shirts? Do you have posters all over the walls and ceiling of your room? Do you just plain love band merch? If so, work in our Merch Tent where you can bring your passion to the fans and sell this year's amazing crop of artist & festival merchandise.*

The Merch Tent, located in 'The Fort', is the area that displays and sells festival and artist merchandise. The Merch Tent is also responsible for assisting artists at the Autograph Tent.

<p><b>Duties:</b></p> <ul style="list-style-type: none"> <li>● provide superior customer service</li> <li>● handle a variety of financial transactions (i.e. cash, cashless/RFID, debit, credit)</li> <li>● creatively display merchandise</li> <li>● monitor, organize &amp; replenish inventory on display</li> <li>● assist with cleaning &amp; maintenance of work areas</li> <li>● assist with daily set up &amp; tear down of display(s)</li> </ul>	<p><b>Requirements:</b></p> <ul style="list-style-type: none"> <li>● must be 15 years of age or over</li> <li>● Accessibility Standards Customer Service Training</li> <li>● this position requires individuals to be flexible &amp; energetic</li> <li>● willing to work a variety of locations &amp; tasks</li> <li>● willing to work in all types of weather</li> <li>● willing to stand for long periods of time</li> <li>● some lifting may be required</li> </ul>
<p><b>Skills:</b></p> <ul style="list-style-type: none"> <li>● effective communication skills</li> <li>● able to accurately process financial transactions</li> <li>● exceptional attention to detail</li> <li>● able to multi-task efficiently</li> <li>● excellent interpersonal skills</li> <li>● strong customer service skills</li> </ul>	<p><b>Assets:</b></p> <ul style="list-style-type: none"> <li>● previous customer service and/or sales experience</li> <li>● bilingualism</li> </ul>



This is a wheelchair-accessible position.



Room to grow - Supervisor positions are available on this team.