



## INFO BOOTH

*Do you have an answer for everything and a need to help those who don't? Do you want to be a festival guru? If so, join our Info Booth team and help our festival-goers with any and all of their questions, quandaries, comments, & concerns.*

The Info Booth is located in the main bowl of LeBreton Flats Parks and is an area where volunteers are available to answer questions. Info Booth volunteers also provide information to individual festival patrons, or large groups of patrons, at various locations throughout the site including outside the main gate.

Duties in this area are varied and will be assigned by a supervisor on a shift-by-shift basis.

<p><b>Duties:</b></p> <ul style="list-style-type: none"> <li>● answer face-to-face inquiries about ticket purchases &amp; pick up, gate entrances, etc.</li> <li>● provide directions to the festival grounds and/or entrances</li> <li>● hand out festival schedules at the Info Booth and throughout the site</li> <li>● provide information &amp; directions to patrons entering the festival site, as required</li> </ul>	<p><b>Requirements:</b></p> <ul style="list-style-type: none"> <li>● must be 15 years of age or over</li> <li>● Accessibility Standards Customer Service Training</li> <li>● this position requires individuals to be flexible &amp; energetic</li> <li>● must work efficiently with a partner, with or without direct supervision</li> <li>● must have a clear understanding of the site layout</li> <li>● must feel comfortable speaking to large groups of people</li> <li>● willing to stand for long periods of time</li> <li>● willing to work in all types of weather</li> </ul>
<p><b>Skills:</b></p> <ul style="list-style-type: none"> <li>● strong customer service skills</li> <li>● effective communication skills</li> <li>● excellent interpersonal skills</li> <li>● strong sense of direction</li> </ul>	<p><b>Assets:</b></p> <ul style="list-style-type: none"> <li>● knowledge of performers</li> <li>● knowledge of RBC Bluesfest</li> <li>● bilingualism</li> </ul>

 This is a wheelchair-accessible position.