



CASINO SUITES (LAC-LEAMY)

Do you have exceptional customer service skills and would like to be part of our premium festival experience? If you're 18 years of age or older, join the Casino Lac-Leamy Suites team as a host or server, and help provide a memorable experience for our VIP guests in the heart of the festival.

The Suites is a licensed beverage area reserved for Casino du Lac-Leamy Suites ticket-holders only. It can be found near the main stage, as well as in Coors Light Party Central, a two-level structure located in the main bowl. Patrons in these areas enjoy private access to seating, bar, catering, washroom facilities and stage-side views. Volunteer access to the Casino du Lac-Leamy Suites is limited to those volunteers who are scheduled for those shifts. Duties in this area are varied and will be assigned by a supervisor on a shift-by-shift basis.

<p>Duties:</p> <ul style="list-style-type: none"> ● stock, set up and clean ● verify patrons have access to VIP area ● manage crowd and assist patrons ● diligently check that patrons are 19 years of age or older ● provide responsible drink service handle a variety of financial transactions (i.e. cash, cashless/RFID, debit, credit) ● deliver information in a friendly manner (e.g. refuse service to patrons who show signs of intoxication) ● liaise with sponsors, clients & catering, as required 	<p>Requirements:</p> <ul style="list-style-type: none"> ● must be 18 years of age or over ● Accessibility Standards Customer Service Training ● must be energetic ● must work efficiently on a team with little or no direct supervision ● expected to meet deadlines by responding to requests promptly ● must be comfortable with heights and willing to work on a second-level balcony ● willing to stand for long periods of time ● willing to work in all types of weather ● some lifting may be required
<p>Skills:</p> <ul style="list-style-type: none"> ● good organizational skills ● strong customer service skills ● able to accurately process financial transactions ● able to multi-task efficiently ● exceptional attention to detail ● excellent interpersonal skills 	<p>Assets:</p> <ul style="list-style-type: none"> ● previous bartending and/or serving experience ● Smart Serve certification ● Bilingualism



RBC Bluesfest offers free Smart Serve sessions on a first-come, first-served basis. Sign up during registration on the Shift Selection page



Room to grow - Supervisor positions are available on this team.