

# **CASH & ID**

Do you have laser-quick ID-scanning eyes and a dead-on ability to count to 100? If you're 18 years of age or older, join the team of Cashiers & ID'ers in the Beer Tents and ensure our festival-goers get their tasty adult beverages in a quick & orderly manner.

The Cash & ID team work in the Beer Tents. Volunteers are responsible for proper IDing, taking drink orders, and taking payment. Duties in this area are varied and will be assigned by a supervisor on a shift-by-shift basis.

### Duties:

- accurately process drink orders
- handle a variety of financial transactions (i.e. cash, cashless/RFID, debit, credit)
- deliver information in a friendly manner (e.g. refuse service to patrons who show signs of intoxication)
- diligently check that patrons are 19 years of age or older

## Requirements:

- must be 18 years of age or over
- Accessibility Standards Customer Service Training
- this position requires individuals to be energetic
- must work efficiently in a team setting, with or without direct supervision
- Smart Serve certification
- willing to work in all types of weather

#### Skills:

- exceptional attention to detail
- good organizational skills
- able to accurately process financial transactions
- effective communication skills
- excellent interpersonal skills
- able to multi-task efficiently

### Assets:

- previous bartending and/or serving experience
- bilingualism



RBC Bluesfest offers free Smart Serve sessions on a first-come, first-served basis. Sign up during registration on the Shift Selection page

This is a wheelchair-accessible position.

Room to grow - Supervisor positions are available on this team.