



## ACURA VIP CLUB

*Are you a social butterfly or experienced server looking to be up-close to the music while providing beverage service to our distinguished guests? If you're 18 years of age or older, join the Acura VIP Club team where you'll be setting up, serving, stocking, and smiling stage-side.*

Acura VIP Club is a licensed beverage service area reserved for Clubhouse ticket holders only. Located near the front of each stage, patrons in this area enjoy private access to seating, bar, washroom facilities and stage-side views. Duties in this area are varied and will be assigned by a supervisor on a shift-by-shift basis. Volunteers may be moved or relocated to various clubhouse areas based on demand

<p><b>Duties:</b></p> <ul style="list-style-type: none"> <li>● stock, set up, clean up &amp; close</li> <li>● verify patrons have access to VIP area</li> <li>● manage crowd and assist patrons</li> <li>● diligently check that patrons are 19 years of age or older</li> <li>● provide responsible drink service</li> <li>● handle a variety of financial transactions (cash, cashless/RFID, debit, credit)</li> <li>● deliver information in a friendly manner (e.g. refuse service to patrons who show signs of intoxication)</li> </ul>	<p><b>Requirements:</b></p> <ul style="list-style-type: none"> <li>● must be 18 years of age or over</li> <li>● Accessibility Standards Customer Service Training</li> <li>● this position requires individuals to be energetic</li> <li>● must work efficiently on a team with little or no direct supervision</li> <li>● expected to respond to requests promptly &amp; efficiently</li> <li>● willing to stand for long periods of time</li> <li>● willing to work in all types of weather</li> <li>● some lifting may be required</li> </ul>
<p><b>Skills:</b></p> <ul style="list-style-type: none"> <li>● able to multi-task efficiently</li> <li>● good organizational skills</li> <li>● effective communication skills</li> <li>● able to accurately process financial transactions</li> <li>● excellent interpersonal skills</li> </ul>	<p><b>Assets:</b></p> <ul style="list-style-type: none"> <li>● previous bartending and/or serving experience</li> <li>● Smart Serve certification</li> <li>● bilingualism</li> </ul>



RBC Bluesfest offers free Smart Serve sessions on a first-come, first-served basis. Sign up during registration on the Shift Selection page

 This is a wheelchair-accessible position.

 Room to grow - Supervisor positions are available on this team.