



CityFolk

WELCOME CENTRE

This crew of experienced CityFolk volunteers acts as the ‘welcome and info booth’ location for all festival volunteers. The crew answers volunteer-specific questions, helps connect volunteers with their Crew Leaders, and provides a bag check for the volunteer team.

<p>Duties:</p> <ul style="list-style-type: none">• Greet volunteers• Provide information & assistance• Answer questions• Display & hand out CityFolk volunteer information• Tag bags & provide claim chits to volunteers• Position bags in the appropriate area• Return bags to volunteers upon presentation of claim chits• Ensure cleanliness of food service equipment & serving area• Ensure availability of hot & cold beverages as needed for volunteers	<p>Requirements:</p> <ul style="list-style-type: none">• Must be 14 years of age or over• Accessibility Standards Customer Service Training• This position requires individuals to be energetic & enthusiastic• Must work efficiently with little or no direct supervision• Must be able to learn new tasks quickly• Willing to work in all types of weather• Willing to stand for long periods of time• Some lifting may be required• Must be willing to take initiative and be proactive
<p>Skills:</p> <ul style="list-style-type: none">• Exceptional attention to detail• Effective communication skills• Excellent interpersonal skills• Adept at learning new tasks quickly	<p>Assets:</p> <ul style="list-style-type: none">• Bilingualism