



BACKSTAGE HOSPITALITY

Passionate about creating a comfortable environment and making sure things run smoothly? If so, join this team of professional individuals that serve backstage members and create the PERFECT good vibe hangout area.

Backstage Hospitality is responsible for addressing artists' requests and is located behind or near each stage. Volunteers in this area are expected to demonstrate exceptional professionalism, maturity and commitment, working cohesively to create a relaxing, fun, safe and secure performer experience, as set out by the Backstage Manager.

*This is a privately-recruited area that provides great motivation to volunteers to practice and strengthen their management skills because leadership positions in this area are staffed from within.

FOR ALL BACKSTAGE VOLUNTEERS

<p>Duties:</p> <ul style="list-style-type: none"> • see specific role (listed below) 	<p>Requirements:</p> <ul style="list-style-type: none"> • Accessibility Standards Customer Service Training • this position requires individuals to be flexible, energetic & patient • must work efficiently, individually or with a small team, with little or no supervision • the success of volunteers in this position depends on their ability to follow very specific instructions • willing to work in all types of weather • some lifting may be required
<p>Skills:</p> <ul style="list-style-type: none"> • exceptional attention to detail • effective communication skills • good organizational skills • strong customer service skills • able to troubleshoot problems • able to multi-task efficiently 	<p>Assets:</p> <ul style="list-style-type: none"> • bilingualism

FOR HOSPITALITY

<p>Duties (Catering):</p> <ul style="list-style-type: none"> • set up and serve breakfast, lunch & dinner • prepare food trays • clean & maintain food tent • wash dishes 	<p>Requirements:</p> <ul style="list-style-type: none"> • must be 18 years of age or over • must know how to properly handle & serve food
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<ul style="list-style-type: none"> replenish supplies for next day's service work an extension of catering, when required (eg. Coffee station, dessert bar, etc.) <p>Duties (Dressing Rooms):</p> <ul style="list-style-type: none"> clean & set up dressing rooms respond to artists' requests maintain & replenish supplies, as required <p>Duties (On-Site Runner):</p> <ul style="list-style-type: none"> maintain & replenish supplies from inventory for all backstage areas cleaning duties for late shift 	<ul style="list-style-type: none"> must be available to work at least 5 daytime, weekday shifts
<p>Skills:</p> <ul style="list-style-type: none"> exceptional attention to detail effective communication skills good organizational skills strong customer service skills able to troubleshoot problems able to multi-task efficiently 	<p>Assets:</p> <ul style="list-style-type: none"> Smart Serve certification Food Handler's certificate previous culinary/food prep/serving experience preferred

FOR SET-UP

<p>Duties:</p> <ul style="list-style-type: none"> clean trailers, organize and prepare the backstage area, organize and wash supplies for backstage catering area create, maintain & install décor participate in tear-down and pack-up at the end of the festival 	<p>Requirements:</p> <ul style="list-style-type: none"> must be 18 years of age or over for set up & tear down shifts, must have steel-toed boots or shoes, hard hat and reflective safety vest willing to stand for long periods of time must be available for shifts scheduled on weekdays, evenings & weekends pre-festival and at the end of the festival lifting and moving items is frequently required
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FOR RUNNERS


<p>Duties:</p> <ul style="list-style-type: none"> shop for artist/tour manager's requirements may be assigned to tour manager for duration of their stay 	<p>Requirements:</p> <ul style="list-style-type: none"> must be 25 years of age or over available to work full day shifts (9 a.m. to close) rental vehicle provided or may use own SUV or van (parking & gas compensated)
<p>Skills:</p> <ul style="list-style-type: none"> good knowledge of Ottawa's amenities and driving routes 	



RBC Bluesfest offers free Smart Serve sessions on a first-come, first-served basis. Sign up during registration on the Shift Selection page.



 This is a privately recruited team.

 Room to grow - Supervisor positions are available on this team.