



## INFO BOOTH

Do you consider yourself a festival guru, who has attended the festival and feels like they know everything about the ins and outs? If so, consider joining our Info Booth team and help festival-goers with any and all questions, directions, comments, and concerns.

The Info Booth is located in the main bowl of LeBreton Flats where volunteers are available to answer questions. There are Info Booth volunteers throughout the site to answer patrons questions as well.

Duties and areas will be assigned by a supervisor on a shift-by-shift basis.

<p><b>Duties:</b></p> <ul style="list-style-type: none"> <li>• answer questions about Bluesfest, the layout, schedule changes, where things are like the stages, food vendors, special seating areas, beer tents, washrooms, etc.</li> <li>• hand out daily festival schedules at the Info Booth and throughout the site</li> <li>• provide information &amp; directions to patrons entering the festival site, as required</li> </ul>	<p><b>Requirements:</b></p> <ul style="list-style-type: none"> <li>• must be 15 years of age or over</li> <li>• Accessibility Standards Customer Service Training</li> <li>• this position requires individuals to be flexible &amp; energetic</li> <li>• must work efficiently with a partner, with or without direct supervision</li> <li>• must have a clear understanding of the site layout</li> <li>• willing to stand for long periods of time</li> <li>• willing to work in all types of weather</li> <li>• should have a clear understanding of all things festival related</li> <li>• should feel comfortable answering challenging questions</li> </ul>
<p><b>Skills:</b></p> <ul style="list-style-type: none"> <li>• strong customer service skills</li> <li>• effective communication skills</li> <li>• excellent interpersonal skills</li> <li>• strong sense of direction</li> </ul>	<p><b>Assets:</b></p> <ul style="list-style-type: none"> <li>• knowledge of performers</li> <li>• knowledge of RBC Bluesfest</li> <li>• bilingualism</li> </ul>

 This is a wheelchair-accessible position.