



# GATES

Always wanted to be at the front-line of a giant festival? If you are a natural leader who's calm in the face of chaos, consider the Gates team, and welcome our guests into this great festival!

Gates volunteers support the overall effective operation of admissions for all marked ticketed entry and exit points at RBC Bluesfest, as well as traffic control entry points. This is an exciting area, as it's the first contact patrons have with volunteers when they reach the festival site. Volunteers move huge crowds of people in and out of the festival site very quickly and have a great deal of fun while doing it. Gates' leadership positions are staffed from within, so this is an excellent opportunity to practice and enhance leadership skills.

Duties in this area are varied and will be assigned by a supervisor on a shift-by-shift basis.

## FOR ALL GATES VOLUNTEERS

<p><b>Duties:</b></p> <ul style="list-style-type: none"> <li>• See specific role</li> </ul>	<p><b>Requirements:</b></p> <ul style="list-style-type: none"> <li>• Accessibility Standards Customer Service Training</li> <li>• these positions require individuals to be flexible &amp; energetic</li> <li>• must work efficiently in a team setting</li> <li>• willing to work at various locations</li> <li>• willing to work in all types of weather</li> <li>• willing to stand or walk for extended periods</li> </ul>
<p><b>Skills:</b></p> <ul style="list-style-type: none"> <li>• effective communication skills</li> <li>• able to multi-task efficiently</li> <li>• exceptional attention to detail</li> <li>• excellent interpersonal skills</li> <li>• good organizational skills</li> </ul>	<p><b>Assets:</b></p> <ul style="list-style-type: none"> <li>• bilingualism</li> </ul>

## FOR GATE MONITORS

<p><b>Duties:</b></p> <ul style="list-style-type: none"> <li>• scan patron tickets</li> <li>• answer festival-related questions</li> </ul>	<p><b>Requirements:</b></p> <ul style="list-style-type: none"> <li>• must be 15 years of age or over</li> </ul>
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**FOR ROVING GATE CREW**


<p><b>Duties:</b></p> <ul style="list-style-type: none"> <li>• run errands to ensure smooth functioning of Gate areas (e.g. get radio batteries)</li> <li>• assist at all gates, as required</li> <li>• answer festival-related questions</li> <li>• if 18 years of age or older: fill in as a Gate Monitor or Roadway Monitor, as required</li> </ul>	<p><b>Requirements:</b></p> <ul style="list-style-type: none"> <li>• must be 15 years of age or over</li> <li>• willing to work a variety of tasks</li> </ul>
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**FOR ROADWAY MONITOR**

<p><b>Duties:</b></p> <ul style="list-style-type: none"> <li>• direct vehicle and pedestrian traffic onsite</li> <li>• answer festival-related questions</li> </ul>	<p><b>Requirements:</b></p> <ul style="list-style-type: none"> <li>• must be 19 years of age or over</li> <li>• valid driver's license is required</li> </ul>
	<p><b>Assets:</b></p> <ul style="list-style-type: none"> <li>• Smart Serve certification</li> </ul>

 Roadway Monitor is a wheelchair-accessible position.

 Roadway Monitor a privately recruited position.

 Room to grow - Supervisor positions are available on this team.