



Corporate Suites

Do you have strong interpersonal skills and the ability to anticipate customer needs? If so, the Corporate Suites is looking for mature, professional volunteers to provide top-notch customer service in this licensed VIP area.

Corporate Suites is a licensed beverage area located near the main stage, patrons enjoy reserved seating, a private bar, washroom facilities, above-average customer service and a stage-side view.

Duties in this area are varied and will be assigned by a supervisor on a shift-by-shift basis.

<p>Duties:</p> <ul style="list-style-type: none"> • stock, set up, clean up & close • verify patrons have access to VIP area • manage crowd and assist patrons • diligently check that patrons are 19 years of age • provide responsible drink service • handle a variety of financial transactions (i.e. cash, cashless/RFID, debit, credit) • deliver information in a friendly manner (e.g. refuse service to patrons who show signs of intoxication) • escort patrons to reserved seats 	<p>Requirements:</p> <ul style="list-style-type: none"> • must be 18 years of age or over • Accessibility Standards Customer Service Training • this position requires individuals to be energetic • must work efficiently with little or no direct supervision • Smart Serve certification • must be flexible in order to handle both fast pace, and slow periods • expected to respond to requests promptly & efficiently • willing to stand for long periods of time • willing to work in all types of weather • some lifting may be required
<p>Skills:</p> <ul style="list-style-type: none"> • able to multi-task efficiently • exceptional attention to detail • effective communication skills • excellent interpersonal skills 	<p>Assets:</p> <ul style="list-style-type: none"> • bilingualism



RBC Bluesfest offers free Smart Serve sessions on a first-come, first-served basis. Sign up during registration on the Shift Selection page